

Vendor-Hawker

UF4146

Job Overview:

The Vendor-Hawker is responsible for selling food and beverage items in a mobile service model throughout event spaces, including seating areas, concourses, and designated public areas. This role focuses on high-volume sales, guest engagement, and efficient service while moving through crowds during live events. The Vendor-Hawker represents the brand directly to guests and plays a key role in driving sales and enhancing the overall guest experience. Responsibilities may vary based on venue type, event format, and business needs.

General Responsibilities:

- Sells food and beverage items through mobile service in seating areas, concourses, and event spaces.
- Carries food and beverage products using approved vending equipment (trays, baskets, backpacks, or carts).
- Actively engages guests and promotes products while maintaining professional and respectful interactions.
- Processes cash and/or cashless transactions accurately using approved payment methods.
- Maintains proper security of cash, payment devices, and product at all times.
- Follows all Sodexo cash-handling policies and procedures.
- Ensures products are handled, stored, and served in accordance with food safety guidelines.
- Monitors product levels and returns for restocking as needed during events.
- Maintains cleanliness and organization of vending equipment and assigned work areas.
- Complies with all alcohol service laws, policies, and procedures, when applicable.
- Communicates with supervisors regarding inventory needs, guest feedback, or operational issues.
- Attends required allergy awareness, food safety, and alcohol service training.
- Complies with all Sodexo safety, risk management, and operational policies and procedures.
- Reports all accidents, injuries, unsafe conditions, or guest concerns in a timely manner.
- Assists with pre-event setup and post-event breakdown of vending equipment as assigned.
- Performs other duties and responsibilities as assigned by management.

Job Qualifications

Experience/Knowledge:

- High School diploma, GED, or equivalent experience preferred.
- Previous retail, sales, concessions, or vending experience preferred.

Skills/Aptitude:

- Strong communication and guest engagement skills.
- Ability to work independently in a mobile, fast-paced environment.
- Ability to handle high-volume transactions accurately.
- Physical stamina to walk long distances and carry products during events.
- Ability to remain professional and service-focused in crowded environments.
- Basic math and transaction-handling skills.
- Customer-focused mindset with a positive attitude.

License/Qualifications

Certifications

- Must maintain a valid TIPS (Training for Intervention Procedures), TEAM (Techniques for Effective Alcohol Management), or equivalent alcohol-service certification, and comply with all state-specific alcohol training requirements.
- A Food Handler certification may be required based on state or local regulations.

General Qualifications:

- Reliable attendance and punctuality for scheduled events and shifts.
- Ability to work a flexible schedule, including nights, weekends, holidays, and extended event hours.
- Willingness to follow safety procedures and operational guidelines.
- Maintains professional appearance and complies with unit dress code standards.

Physical Requirements:

- Ability to stand and walk long distances throughout event spaces for extended periods of time (up to 8 hours) while carrying products.
- Ability to lift, carry, and maneuver up to 35 pounds regularly and up to 50 pounds occasionally.
- Ability to reach, bend, stoop, and push or pull as needed.
- Close vision, distance vision, and depth perception, with or without corrective lenses.

Working Conditions (may add additional conditions specific to

defined work location):

- Works throughout seating areas, concourses, and event spaces during live events.
- Exposure to loud noise levels, large crowds, and fast-paced environments.
- May work indoors or outdoors depending on venue and event type.
- May be exposed to varying temperatures and weather conditions.

Unit Description: Identify unit-specific job tasks and qualifications in relation to this job. List any language(s), software or registrations required to perform this job. Please describe the typical writing, speaking and presentation skills required for this job and identify the audience.

Employee signature below constitutes employee's understanding of the responsibilities, qualifications, requirements and working conditions of the position.



**POSITION PROFILE
DECEMBER 2025**

Employee _____ Date _____
Manager _____ Date _____